

InterChange Schedule, Friday, October 7, 2022
Now, New, Next: Exploring the New Normal in Technical Communication

Registered attendees will receive GoToMeeting links for each virtual conference room.

9:00-10:10 EDT	Welcome: Mike Nelson, STC New England President Keynote: Jack Molisani, ProSpring Staffing Instructions for the Day: Steven Jong, InterChange Conference Manager (Room C)		
Channel/ Room	A (Technical Track)	B (Professional Development Track)	C (Common Room)
10:15-11:10	Jamye Sagan How My Cats Helped Me Quickly Develop Training Materials	Darren Fennessy and Lluís Cavallé Saula Achieving a High Score While Onboarding New Writers in the New Normal Era	chat room open
11:15-12:10	Anna Gasparyan No Shooting Cannons at Sparrows: Adopting Developer Tools to Author Documentation	Selvaraaju Murugesan Customer Support and Documentation Teams: Match Made in Heaven	chat room open
12:10-1:00	Break (chat room C open)		
1:00-1:55	Christy Tucker Gathering SME Stories to Craft Relevant and Engaging Scenarios	John Garison Building and Sustaining a Career in Technical Communication	chat room open
2:00-2:55	Kristen Betts Advancing the Field of Technical Communication through Optimal Course Design & Neuroplasticity	Li-At Rathbun Working Well with Others	chat room open
2:55-3:30	BREAK (chat room C open)		
3:30-4:25	Steven Jong What's the Big Deal About Big Data?	Smriti Rao Writing to Win: How to Write Simply and Win Bigly!	chat room open
4:30-5:25	Ann Wiley, John Garison, Christina Mayr, and Jamye Sagan Closing session: Tech Comm Challenges and Opportunities (Panel Discussion – Room C)		
5:30-6:00	Wrap-up/Raffle (Room C)		